

Presenter Biographies



Dr. Gary Kaplan

CEO Emeritus Virginia Mason Franciscan Health

Dr. Kaplan is Senior Vice President at CommonSpirit Health. He previously served as Chief Executive Officer of Virginia Mason Franciscan Health for 22 years. Dr. Kaplan received a degree in medicine from the University of Michigan and is board certified in internal medicine. He completed his internal medicine residency at Virginia Mason and served as Chief Resident in 1980-1981. He is a Fellow of the American College of Physicians, the American College of Medical Practice Executives, and the American College of Physician Executives, and is recognized as one of the most influential physician executives in healthcare. He is an active board member of Virginia Mason Institute and continues to lead trips to Japan to train healthcare leaders in the Virginia Mason Production System®.

Presenter Biographies



Dr. Kathy McLean

Chair at University Hospitals of Derby and Burton NHS Foundation Trust (formerly the Executive Medical Director, NHS Improvement)

Dr. Kathy McLean OBE has held board positions in the NHS at both regional and national levels. She is chair of University Hospitals Derby and Burton and chair of the Integrated Care Board for Nottingham and Nottinghamshire. On top of this, she is a non-executive director at both Barts Health NHS Trust and at Barking, Havering and Redbridge NHS Trust.

Prior to becoming a non-executive, Kathy was **executive medical director and chief operating officer at NHS Improvement**, the organisation responsible for providing leadership and support to NHS trusts and foundation trusts prior to merger with NHS England.

Kathy was executive medical director at the former Derby Hospitals NHS Foundation Trust for over six years. Before that she was also a consultant physician at the trust from 1994 until 2009. Her experience also includes being medical director at the East Midlands Strategic Health Authority.

Her work has focused on improving quality by building clinical leadership and expertise across the system, supporting the most challenged organisations and leading change. In 2018, Kathy was awarded an OBE in the Queen's Birthday Honours for her services to leadership across the NHS.

Presenter Biographies



Adam Sewell-Jones Chief Executive, NHS

Adam has worked in the NHS since 1992 and is passionate about continuously improving services for patients. Having joined as a trainee accountant, he qualified as a Chartered Management Accountant and held a number of finance and operational management roles in trusts in London and Essex. At Basildon and Thurrock University Hospitals NHS Foundation Trust he held the positions of Director of Finance and Continuous Improvement, Chief Operating Officer and Deputy Chief Executive.

He then went on to hold **national leadership roles as Director of Provider Sustainability, Director of Improvement and Regional Director for the South West of England**. In these roles he led a number of national programmes including the Virginia Mason NHS partnership, the Vital Signs programme, the Culture and Leadership programme and the Aspiring CEO programme, as well as national policies for improvement and leadership development.

Prior to joining the Trust Adam was the Chief Executive of Newham Hospital in East London. He also remains a faculty member of the Good Governance Institute.

Presenter Biographies



Professor Andy Hardy

CEO, University Hospitals Coventry and Warwickshire NHS Trust

Andy is Chief Executive Officer of University Hospitals Coventry and Warwickshire NHS Trust (UHCW), one of the largest tertiary acute Trusts in the country, with an annual turnover in excess of £850m.

Andy was appointed Chief Executive Officer in 2010. For the six years prior to that he was Chief Finance Officer of UHCW, as well as Deputy Chief Executive Officer from 2008 – 2010.

In addition, Andy sits on a number of external Boards including the following:-

- West Midlands Academic Health Science Network (WMAHSN)
- Warwick Business School Faculty Advisory Board
- NHS Elect
- Beamtree Global Impact Committee, and
- Chair of University Hospitals Association (from April 2022)

In January 2016 Andy was appointed Professor of Industry at the University of Warwick, and in 2022 awarded the Honorary Degree of Doctor of Business Administration at Coventry University in recognition of his leadership and significant contribution to healthcare provision across Coventry and Warwickshire.

In addition to his Chief Executive Officer role, Andy was appointed as Senior Responsible Officer of the Coventry & Warwickshire STP Footprint in March 2016. A position he held till July 2021.

Presenter Biographies



Dr. Chris Turner

Consultant in Emergency Medicine at University Hospitals of Coventry and Warwickshire

Dr Chris Turner, the co-founder of Civility Saves Lives, is a consultant in emergency medicine at University Hospital of Coventry and Warwickshire. Following a circuitous route to becoming a consultant Chris spent over a decade as a clinical governance lead in 3 trusts, learning how clinical governance runs in healthcare. His interest in highly performing teams has led him on a journey from being blame and process focused to something completely different, Civility Saves Lives, a campaign that aims to raise awareness of the impact of behaviour on performance. This idea has gained momentum and traction across healthcare and beyond.

Chris' time is split between clinical work, leading for quality improvement in his department and research into team performance and the development of wisdom. In his non-NHS time Chris speaks and runs workshops based on the Civility Saves Lives message. He also lectures on the development of wisdom, the ethics of doing the right thing, how organisations respond to being in the "spotlight of shame" (he was the clinical lead for emergency medicine in Mid Staffs) and why great ideas don't gain the traction they deserve (and what we can do about it).

Chris has spoken around Europe, in North America, Australia and in Singapore. He has given 2 TEDx talks and also spoken at the Houses of Parliament and in front of royalty.

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Wendy Korthuis-Smith

Executive Director, Virginia Mason Institute

As Executive Director of Virginia Mason Institute, Wendy provides leadership and vision for the strategic growth, operational excellence, and business development of the Institute. With robust experience in developing and implementing large-scale transformation and transition plans, Wendy came to Virginia Mason Institute from Deloitte Consulting Strategy and Operations, where she led state, national, and international consulting engagements. Wendy first worked at Virginia Mason early on in her career as a leadership development consultant, developing and delivering leading edge experiences for executive leaders. Wendy brings with her experience an Ed.D in Organizational Development and has completed the Advanced Virginia Mason Production System® Training, as well as Advanced Lean Training.